

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE IVE

MAY - 4 2004

GROUP 3600

In re Patent Application of

BRYAN et al

Atty. Ref.: 1585-27

Serial No. 09/842,785 TC/A.U.: 2163

Filed: April 27, 2001 Examiner: Unassigned

For: METHOD AND SYSTEM FOR PROVIDING REMOTE QUALITY

ASSURANCE AUDITS

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April 27, 2004

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

STATUS INQUIRY

A Status Inquiry was filed on October 11, 2002, regarding the above-identified application. An answer to that inquiry was not received and, as of this date, we have still not received an Official Action regarding this case. Inquiry is again made as to when an Action will be forthcoming.

Respectfully submitted,

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